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- 365-day subscription— refunds may be made based on days remaining

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10. One user per subscription. Your subscription to MazdaServiceInfo allows personal access to the web site. A subscription is not a site license or group account. You will receive a Username and Password when you register and subscribe. You are fully responsible for all activities that occur under your Username or Password.

11. Web site usage may be monitored. The URLs of the machine originating the request, and the time of the request are monitored to track site and user activity. This is accomplished through the use of cookies. Most browsers are initially set to accept cookies, and cookies are required for the proper function of MazdaServiceInfo. Use of this web site constitutes consent to such monitoring. See our privacy policy for additional details about cookies and their use.

12. Web site availability. This web site may be unavailable from time to time due to mechanical, telecommunication, software, hardware and third party vendor failures. Mazda North American Operations cannot predict or control when such downtime may occur and cannot control the duration of such downtime. The web site may also be unavailable due to scheduled maintenance, which in most cases will take place weekends and/or evenings. Mazda North American Operations cannot guarantee the duration of the outage, but will make every effort to restore the web site to service as quickly as possible.

13. Damage liability. In no event will Mazda North American Operations be liable for damages of any kind, including without limitation any special, indirect, incidental, or consequential damages even if Mazda North American Operations has been advised of the possibility of such damages.

14. Warranty-covered repairs. Service Bulletins and other publications often refer to procedures covered by vehicle warranty. Authorized Mazda dealers perform warranty service and repairs.

15. **System Requirements.** You have read and understand the MazdaServiceInfo System Requirements which are needed to access and purchase the MazdaServiceInfo materials.

Personal Computer (PC)

Laptop or desktop computer	Intel or AMD processor: 2.0 GHz or higher
Keyboard & mouse	Memory (RAM): 1GB or higher
Hard Drive Space: 20 GB or more	Floppy Drive: not required
USB: 1.0 or higher	Network Card: 10/100/1000 Mbps Ethernet
Optical Drive: 8x DVD-ROM	Video Resolution: see Display Requirements
Sound Card: 1 channel audio or higher	Internal or external audio speakers

Operating System

ServiceExpress Requirements: Operating Systems: Windows 2000, XP, Vista, and Windows 7 32bit or 64bit Internet Explorer 32bit only: 7.0, 8.0, 9.0 with 128Bit encryption

Note: 64-bit versions of Internet Explorer are not supported

USA Tool Requirements

HDS software and J2534 software:

- Windows XP Professional with SP3 (32bit only)
- Windows Vista Home Premium (32bit only)
- Windows Vista Business (32bit only)
- Windows 7 Professional (32bit and 64bit)
- Windows 8 Professional (32bit and 64bit)

Canada Tool Requirements

HDS:

- Windows XP 32bit
- Windows Vista (32bit only)
- Windows Vista Business (32bit only)
- Windows 7 Professional (32bit and 64bit)
- Windows 8 Professional (32bit and 64bit)

Display

- Recommended display resolution is 1024 x 768 with the large font setting.
- 800 x 600 will work, but some procedures work better at the higher resolution.

Web Browser

ServiceExpress requires Microsoft Internet Explorer 7.0 or higher

- Earlier versions of Internet Explorer are not supported.
- Mozilla, Netscape, AOL, or other browsers are not supported.
- Internet connection: 56k or faster.

Viewer Requirements

- ServiceExpress requires Adobe Acrobat Reader version 6 or higher.
- To download the latest version of Acrobat Reader, click here.

NOTE: Uninstall prior versions of Acrobat Reader before installing the recommended update. For more detailed information about Acrobat Reader, please visit <http://www.adobe.com>.

- ServiceExpress requires Adobe SVG Viewer version 3.03 or higher.
- To download the latest version of Adobe SVG Reader, click here.

NOTE: For more detailed information about Adobe SVG Reader, please visit <http://www.adobe.com>.

Internet Explorer Settings

- 1- Cookies must be enabled
- 2- Javascript must be enabled

Note: These are generally the default settings for Internet Explorer 6 or higher.